

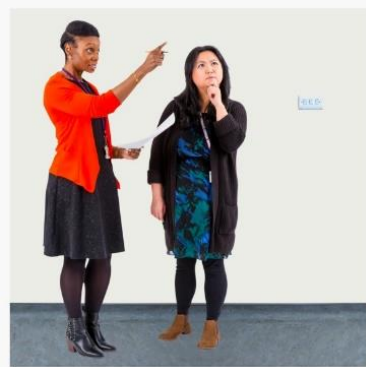
Neighbourhood Networks Care Inspectorate Report 2023



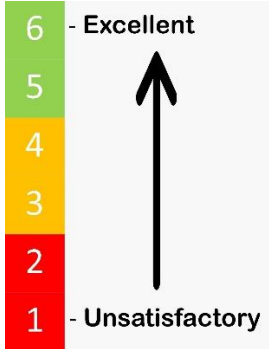
The Care Inspectorate look at the quality of care in Scotland to ensure it meets high standards.



During April 2023 the Care Inspectorate visited Neighbourhood Networks to review the work we do and speak to our staff, members, and parents and carers.



The Care Inspectorate give care services grades when they inspect them, looking at areas including support and leadership.



Each area is assessed on a scale from 1 to 6, where 1 is unsatisfactory and 6 is excellent.



Neighbourhood Networks received a 6 – excellent – for supporting people’s wellbeing.



Neighbourhood Networks received a 5 – very good – for our leadership.

Key Messages From The Report



People are involved in all decisions about their care and enabled to achieve their full potential.

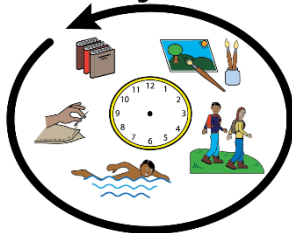
Personal plans were based on people's expressed needs, choices and aspirations.



People received excellent support to participate fully and actively in their local community.

People were encouraged to share life skills and offer support to other members within their networks.

**making the most
of my time**



Support delivered is responsive and flexible and available day, evening and weekends.

People had been supported to develop skills, secure volunteer roles, employment and education opportunities.



People benefited from a well-run service and a culture of continuous improvement.

Member and parent comments included:



“I am no longer in a dark place with my mental health.”

“As a parent, I cannot tell you how good it makes me feel seeing XXX so happy and having friends.”



“They taught XXX to travel on public transport and they can now go to college independently.”

“My confidence in communicating with others has grown.”



Neighbourhood Networks thanks all our members, parents, carers and staff for their help with this inspection.

For more information you can contact:

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