

Registering for Online Banking



Registering for online banking is simple, but may be different depending on your bank.



To make this easy for everyone, go to **your bank's** website. Make sure you're connected securely, and look out for the **padlock** and **https** in the address bar.



REGISTER

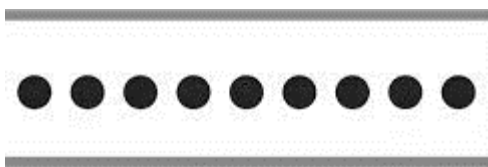
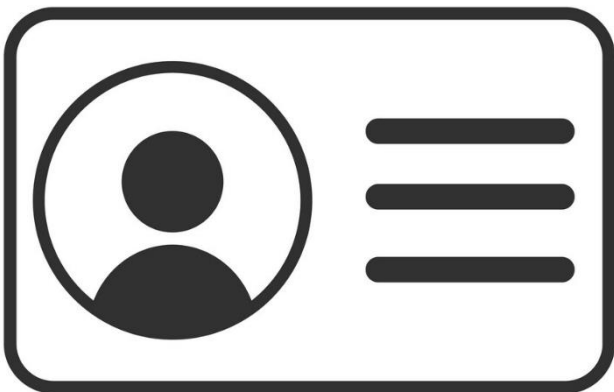
Check what you need to have ready, and then look for a **Register** button on the website.

Registration

Name	<input type="text"/>	<input type="text"/>	
Date of birth	<input type="text"/>	<input type="text"/>	<input type="text"/>
Postcode	<input type="text"/>	<input type="text"/>	
House number	<input type="text"/>		
Account type	<input type="text"/>		
Sort code	<input type="text"/>	<input type="text"/>	<input type="text"/>
Account number	<input type="text"/>		

The first step to register will be to enter personal details. You will need to know your **Account Type, Sort Code** and **Account Number**.

DO NOT let the computer remember your details, leave that box empty.



Once you've done that, you will need to choose a **User ID**, or similar, and a **password**. Make sure your password is difficult for anyone else to guess.

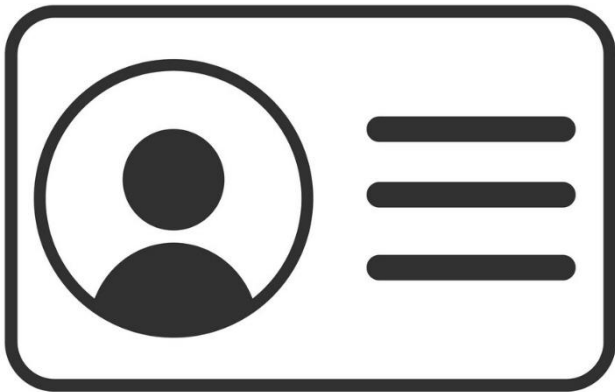


You will need to supply some **memorable information**, such as the name of your first school. Your bank will also need to verify your mobile through a **code sent to your phone**.

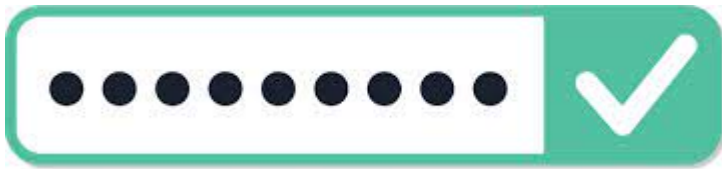


Your bank will then need to **check your identity**, which is commonly by a **phone call**. They may use **email** or **post** instead; they will say which. They will give clear instructions on how to complete this process.

Enter your ID and Password



With registration complete, you can now log in, using the **User ID** and **password** that you created earlier.

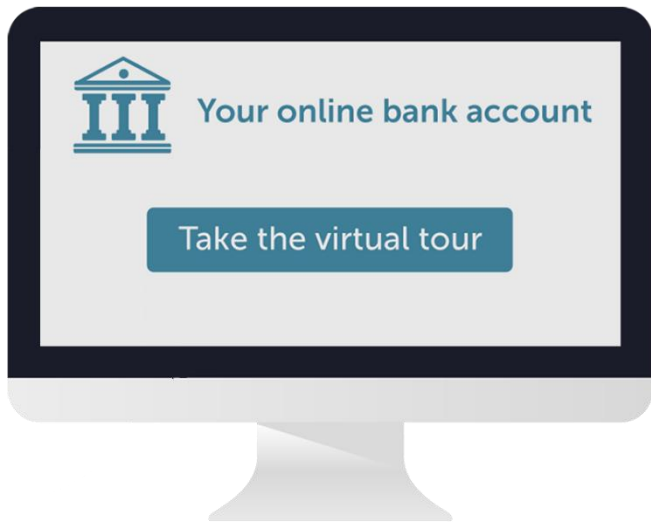


Enter your memorable information

- Character 2
- Character 3
- Character 9

Next, they will ask for **specific letters** of the memorable information, instead of the exact answer.

This could be different for each bank, but they will give clear instructions on this step.



When you first log on, your bank will offer a **Virtual Tour** of the site to help you understand the features available to you.



You may be asked to **finalise** your account by **confirming contact details, offering paper statements by post, or contact you about special offers.**



Your bank will not ask for sensitive info outside of the site or app, **even in person**. If this happens, it is likely to be **fraud** and you **should not respond**.



You can always confirm this by calling your bank. Make sure to use the phone number that appears **on the official site, your statements, or on your card**.