

Setting up Online Banking



If you are registered for Online Banking, you can use a phone to access the account securely, wherever you can get internet.



If you are not yet registered, you should first follow the **Registering for Online Banking** guide, which you can ask your worker for.



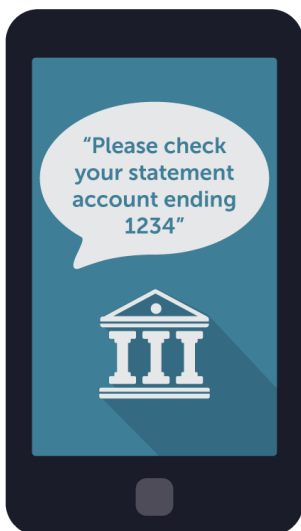
Your bank will likely have an app on your phone. To download it, go to your **app store** and **search for your bank's name**.



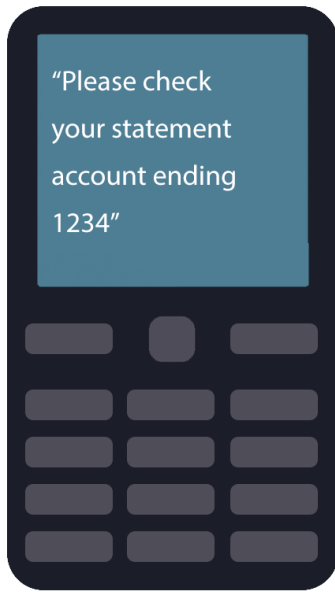
Once the app is installed, it must be registered to your account. Your bank will carry out a **security check** through a phone call, which will have clear instructions on what to do.



Don't worry if your bank has no app. You can still use your phone's internet browser, such as **Google Chrome** or **Samsung Internet** to manage your account.



You can set up text alerts to update you on things like a new statement or being close to your limit, which you can then check on the app. You will need to confirm your phone number for this.



You can still use text alerts if you have a basic phone over a smartphone, you will just have to use your computer to check your account status.



Your device is safeguarded automatically when you use the mobile banking app. There is no need to worry about others being able to access it.



You can find support by contacting your bank. The easiest way to do this is to find your bank's phone number on the back of your bank card.